

King IV[™]

King IV[™] principles disclosure map

Having adopted the principles of the King IV Report on Corporate Governance[™] for South Africa 2016 ("King IV[™]")¹, Bank Windhoek endeavours to explain its application of appropriate principles and is transparent about where it chose not to follow the recommended practices. The following table provides a high-level overview of responses to the 16 applicable King IV[™] principles. Where relevant, we reference other areas where detailed information can be found.

We have indicated the level of application and explanation of the bank's King IV^{M} disclosure with icons to indicate the maturity of such disclosure:

Maturity of disclosure	Icon
Effective disclosure	\bigtriangledown
Disclosure to be refined	\bigotimes
Disclosure to be improved	\checkmark

	Principle	High-level disclosure	Reference for further information	Maturity of disclosure
1	The board of directors should lead ethically and effectively.	• Arrangements by which members are held accountable for ethical and effective leadership, including codes of conduct and performance evaluations	Corporate Governance statement on pages 6 – 15 of Annual Report	\checkmark
2	The board of directors should govern the ethics of Bank Windhoek in a way that supports the establishment of an ethical culture.	 Arrangements for governing and managing ethics Implementation of ethics strategy Future focus areas and training All directors completed Ethics training 	Corporate Governance statement on pages 6 – 15 of Annual Report	\bigcirc

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Principle	Hi	gh-level disclosure	Reference for further information	Maturity of disclosure
The board of director ensure that Bank Wi n and is seen to be a re corporate citizen.	sponsible •	Establishment of the Capricorn Foundation Arrangements for governing and managing responsible corporate citizenship Measures taken to monitor corporate citizenship #Changemaker Employee community outreach programme Brand positioning of "Connector of Positive Change" internally and externally	Disclosure to be enhanced. Corporate Governance Statement on pages 6-15 of Annual Report. Socials and ethics committee report on pages 67-69 of Capricorn Group Integrated Report.	
The board of director appreciate that Bank core purpose, its risks and opportunities, str business model, perfo and sustainable deve are all inseparable ele value creation proces	Windhoek's • ategy, ormance lopment ements of the	Annual report Corporate governance disclosures Annual financial statements	Corporate Governance statement on pages 6 – 15 of Annual Report Material Matters on pages 26-29 of Capricorn Group Integrated Report	\checkmark
The board of director ensure that reports is by Bank Windhoek e stakeholders to make assessments of the b performance, and its medium and long-ter	sued • nable • informed ank's short,	Annual report Corporate governance disclosures Annual financial statements	Corporate Governance statement on pages 6 – 15 of Annual Report	
The board of director as the focal point and corporate governan Bank Windhoek.	d custodian of	Board charter reviewed regularly Number of meetings and attendance Statement on whether the Board is satisfied that it has fulfilled its responsibilities	Corporate Governance statement on pages 6 – 15 of Annual Report	\checkmark
The board of director comprise the appropries of knowledge, skills, e diversity and indeper to discharge its gover and responsibilities o effectively.	iate balance xperience, idence for it nance role bjectively and	Statement on whether the Board is satisfied that its composition reflects the appropriate mix Targets set for gender and race representation Members' profile details Comprehensive induction process	Corporate Governance statement on pages 6 – 15 of Annual Report	\bigcirc
The board of director ensure that its arrang delegation within its promote independen and assist with balan and the effective disc duties.	ements for own structures t judgement ce of power harge of its • •	r each committee: Overall role and associated responsibilities and functions Composition, including each member's qualifications and experience External advisors or invitees Key focus areas during the reporting period Number of meetings held and attendance Statement on whether the committee is satisfied that it has fulfilled its responsibilities in accordance with its terms of reference for the reporting period ditional disclosure for audit committee ad technology and information	Corporate Governance statement on pages 6 – 15 of Annual Report	

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	Principle	High-level disclosure	Reference for further information	Maturity of disclosure
9	The board of directors should ensure that the evaluation of its own performance and that of its committees, its chair and its individual members, support continued improvement in its performance and effectiveness.	 Performance evaluation detail and approach Evaluation results and remedial actions taken Statement on satisfaction and whether the evaluations are improving the board's performance and effectiveness 	Corporate Governance statement on pages 6 – 15 of Annual Report	\checkmark
10	The board of directors should ensure that the appointment of, and delegation to, management contribute to role clarity and the effective exercise of authority and responsibilities.	 Delegation of authorities framework statement on contribution to role clarity and the effective exercise of authority and responsibilities Arrangements for accessing professional corporate governance services and whether these are effective 	Corporate Governance statement on pages 6 – 15 of Annual Report	\checkmark
11	The board of directors should govern risk in a way that supports Bank Windhoek in setting and achieving its strategic objectives.	 Risk capacity and appetite thresholds (RCAT) established annually and reported against quarterly Material matters established annually Nature and extent of the risks and opportunities Bank Windhoek is willing to take – without compromising sensitive information Arrangements for governing and managing risk Key focus areas including objectives, key risks and those taken outside of risk tolerance levels Measures taken to monitor risk management and how the outcomes were addressed Future focus areas 	Corporate Governance statement on pages 6 – 15 of Annual Report Material Matters on pages 26-29 of Capricorn Group Integrated Report.	\checkmark
12	The board of directors should govern technology and information in a way that supports Bank Windhoek in setting and achieving its strategic objectives.	 Arrangements for governing and managing technology and information Key focus areas including objectives, changes in policy, acquisitions and remedial actions for incidents Actions taken to monitor effectiveness of technology and information management and how the outcomes were addressed Future focus areas 	Corporate Governance statement on pages 6 – 15 of Annual Report	\bigcirc
13	The board of directors should govern compliance with applicable laws and adopted, non-binding rules, codes and standards in a way that supports Bank Windhoek being ethical and a good corporate citizen.	 Arrangements for governing and managing compliance Key focus areas Future focus areas Legislative review of impact of pending legislation, and assessments to judge readiness for implementation 	Corporate Governance statement on pages 6 – 15 of Annual Report Our regulatory environment and Material Matters on pages 25-29 of Capricorn Group Integrated Report.	\bigotimes

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Principle	High-level disclosure	Reference for further information	Maturity of disclosure
The board of directors should ensure that Bank Windhoek remunerates fairly, responsibly and transparently so as to promote the achievement of strategic objectives and positive outcomes in the short, medium and long term.	 Background statement Annual general meeting voting results on the Remuneration policy and remuneration of non-executive directors Overview of the main provisions of the Group Remuneration policy Implementation of the Remuneration policy 	Corporate Governance statement on pages 6 – 15 of Annual Report Remuneration report on pages 70-74 of Capricorn Group Integrated Report	$\overline{\checkmark}$
The board of directors should ensure that assurance services and functions enable an effective control environment, and that these support the integrity of information for internal decision- making and of Bank Windhoek 's external reports.	 Independent Group audit and risk functions Relevant audit assignments Quarterly combined assurance reporting Type of assurance processes applied to each report in addition to the independent, external audit opinions, including: The nature, scope and extent of assurance; and A statement by the Board about the integrity of the report. 	Corporate Governance statement on pages 6 – 15 of Annual Report Statement by the board on page 5 of Annual Report	
In the execution of its governance role and responsibilities, the board of directors should adopt a stakeholder-inclusive approach that balances the needs, interests and expectations of material stakeholders in the best interests of Bank Windhoek over time.	 Arrangements for governing and managing stakeholder relationships Key focus areas Actions taken to monitor effectiveness of stakeholder management and how the outcomes were addressed Future focus areas 	Corporate Governance statement on pages 6 – 15 of Annual Report Our stakeholders on pages 20-23 of Capricorn Group Integrated Report	\checkmark

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